

Dear Customer,

To be closer to your expectations, we have . . .

. . . selected new fine china and drinkware from Guy Degrenne (www.guydegrenne.fr).
. . . asked a Tailor to design new tableclothes.
. . . chosen Sonia Rykiel home's Blankets (www.grandes-marques.com).
. . . rearranged all the amenities on board by using L'Occitane en Provence (www.loccitane.com).
. . . made our shopping in Paris to provide Fauchon's finest choice of dry food (www.fauchon.com) and tasty choice of tea by Mariage frères (www.mariagefreres.com).
. . . requested the advices of the « Chef sommelier » from Taillevent Store to re-write our wine list. Taillevent is one of the oldest and most prestigious Wine boutique in Paris (www.taillevent.com).
. . . Last but not least, Apple's Ipad tablets (www.apple.com) will be now available on board on long flights to give our customers the comfort of flying with us with extra choice of entertainments like a selection of music (classical, jazz, rock, and modern) movies as blockbusters, series, . . . large choice of applications and games .

Our crew has been enrolled in an extensive training program, including onboard serving, safety course and language learning.

The crew uniform will be soon changed to give classy style to our Hostess.

We hope this combination of gastronomy tradition & high technology will make your journey pleasant in the African sky. We will make everything to make you enjoy your flights, short or long one.

Yours faithfully,

Gwenaëlle, Product & Customer Service Manager

